

## Return Policy

Intuitive Kinesiology® has been doing balance therapy for clients for more than 20 years. In that time no one has ever asked for a refund of their investment and most all have seen immediate changes in their body. With that said we are offering these terms for refunds.

If you have purchased sessions from Intuitive Kinesiology® and are dis-satisfied for any reason you may obtain a cash return on your investment as follows:

1. Returns granted on 6 Session packages: Your Session package is valid for 6 months from the purchase date and you are responsible to book your appointments. We will contact you for appointments only if a reasonable time has passed and you fail to contact us for an appointment. If your package is over 6 months old, it has valued out and you are not entitled to a return.
2. Returns will be pro-rated. You are not entitled to a full cash return on your investment as cash returns are based on the number of sessions used in your package. We expect you to know soon after you purchase and sessions are taken if this is not for you and you would like a return.
3. Your return will be based on the regular session price at the time you request your cash return. Session 6 packs are extremely discounted and are designed to help clients achieve goals for issues that need long term work. Therefore your 6 pack will be converted to regular session prices and computed with the number of sessions taken, the length you have had your package and then the amount will be calculated. Example: 6 pack purchased at \$275.00. Number of sessions taken is 3. Length of time since purchase 5 months. Number of sessions left in package 3. Regular price for three sessions taken is \$225.00. Return of cash for purchase is \$50.00. Your purchase of a Session Package is like a contract. Breaking this 6 month/6 session contract is breaking an agreement that we offer our clients at a discount price. Therefore we will return your investment based on the regular session price.
4. If your purchase a 6 pack and want to cancel your purchase you may do so within 24 hours and receive a full refund for the price you paid. Ex: Paid \$294. Return \$294. Returns after a 24 hours period will be charged a service fee.  
If you are one session in on your 6 pack and wish to cancel you will be charged a full session price for that session and the rest of the purchase price will be returned to you. Ex: \$294.00 for 6 pack. Used one session, charge is \$85.00. Return is \$209.00 the same applies for subsequent sessions and returns. You may be charged an additional service fee.
5. You may receive a full refund on individual sessions if you purchase one and cancel within 24 hours before your appointment is taken. After that service is rendered you are not entitled to a return.
6. All returns may be subject to a retention/service fee for processing. This fee will be deducted from your remaining balance after adjustments have been made. Our service fee is \$50.00.
7. After your return is received you can expect your cash investment returned to you within 3 weeks of the receipt of your request.

Please keep in mind that Intuitive Kinesiology® balances work with the subtle energies of your body. It is occasionally possible for individuals who have many issues or longstanding issues to not feel the changes that have physiologically taken place. This is because of the 'junk' or 'stuff' that has accumulated on the body over time. This does not however mean nothing has been accomplished in healing. Things take time and as your body clears you will be able to tell more. Also many times after we balance it takes 'using' the new information to see/feel the shift. Example: If we balance for feeling more comfortable in groups of people and you never go into a group, you won't be able to tell that it has cleared. We ask that you consider this when asking for a refund if these are the reasons you want it.

Thank you for your consideration.

Carol Dewitt, LMT

You may be charged an additional service fee. Your return will be calculated on current prices at the time of your return. Prices quoted here are examples and may not be current prices for IK. Returns for 3 Session Pkgs. are calculated the same way.